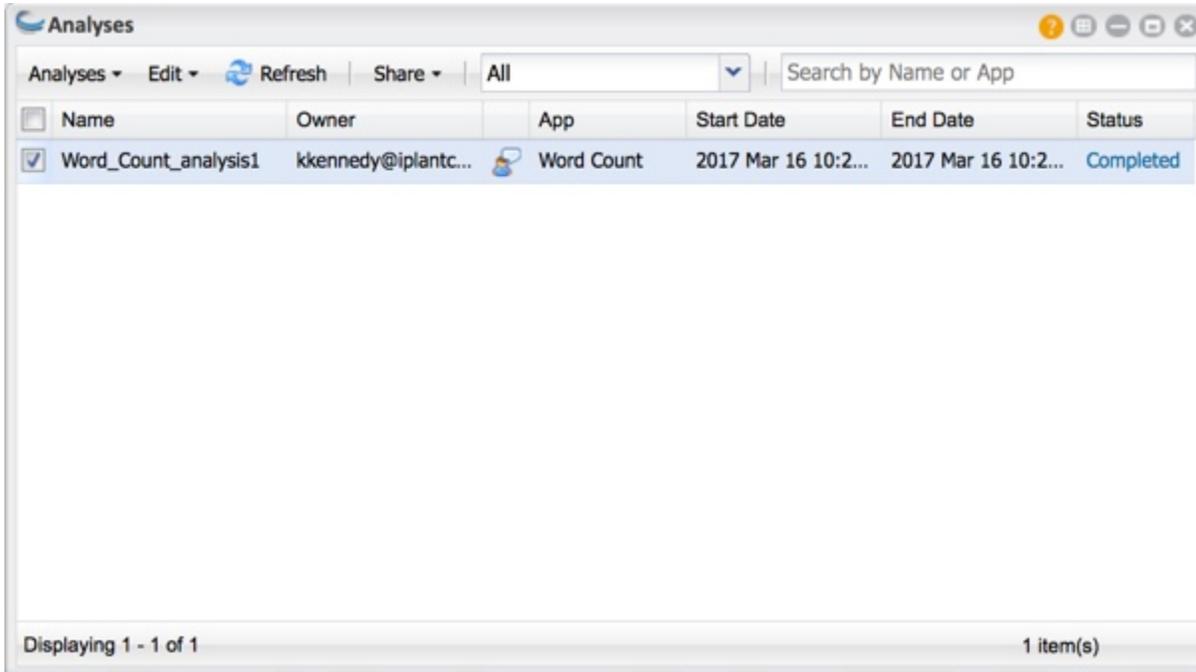


Using the Analyses Window

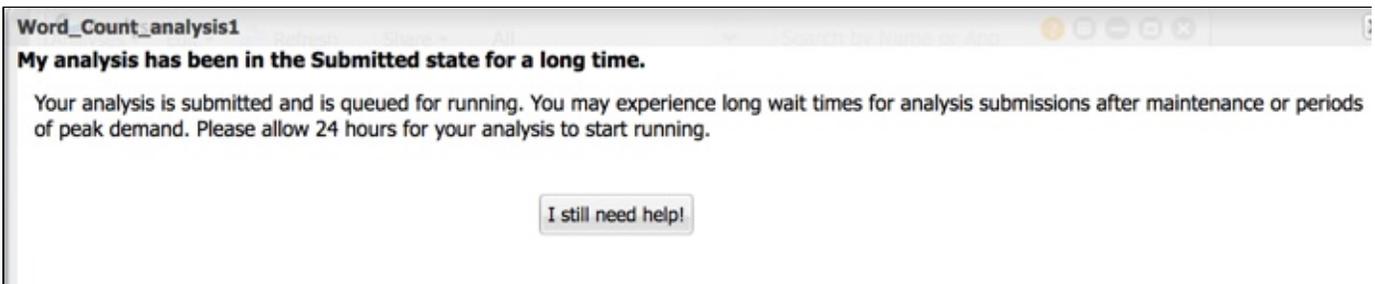
The Analyses window is where you view the output files, output folders, and status of your analyses. You also can view the parameters you used when you submitted the analysis, relaunch an analysis with the same settings or alter them as desired, cancel an executing analysis, and delete an analysis file or folder. You also can share analysis results with collaborators, rename an analysis, and add or edit comments about the analysis.



Viewing the status of your analysis and getting help

After launching your analysis, its status is displayed in the Analyses window in the Status column. If you think something may be wrong with the job—maybe it hasn't progressed past Submitted or your analysis completed but you didn't receive any output files—click the status link to get help. Depending on the current status, you will view possible issues and the opportunity to get help, all within the DE window.

For example, if your status has been in the Submitted state for a long time, click **Submitted** to view possible reasons why it has not progressed:



Read the help info shown, and after waiting the recommended 24 hours, click **I still need help**, enter details in the Comments field, click the checkbox to agree, and click **Submit**.

If the status of your analysis is failed, click **Failed** to view possible reasons why it is failed:

Name	Owner	App	Start Date	End Date	St
DESeq2__multifactorial_pairwise_comparisons_-3.0_for_big_data_analysis1	upendra_35@iplantcollaborative.org	DESeq2 (multifactorial pairwise co...	2017 Nov 22 17:00:34	2017 Nov 22 17:06:16	Fai

DESeq2__multifactorial_pairwise_comparisons_-3.0_for_big_data_analysis1

My analysis failed

There are several common causes for a failed analysis.

When there is a scheduled DE maintenance, all submitted analyses will be killed. If your analysis fails on a maintenance day, please relaunch the analysis.

Problem with the input file(s):

- * **Special characters in the file name:** Rename the file, excluding any of the [special characters](#), and relaunch.
- * **Incorrect input file format:** Read the [app manual](#), reformat the input file, and relaunch.
- * **Corrupted input file:** Try to run the app again using different input file. Start with the [example file](#) supplied with the app. You may need to return to your original data source (e.g., sequencing center) and request a new copy of the input data.

Other common reasons for analysis failure:

- * **Invalid parameters:** Each tool will report errors differently. You will need to search the log files for an error message. Start by searching the (stdout) file, which lists all of the output from the tool. Also check the app documentation, including the original documentation for the tool.
- * **Problem with app:**
 - * **If the app is public:** Please post a [comment](#).
 - * **If the app is private:** Validate with several real datasets. Contact the original author of the [tool](#).

Read the help info shown and if that doesn't help you troubleshoot, click **I still need help**, enter details in the Comments field, click the checkbox to agree, and click **Submit**.

DESeq2__multifactorial_pairwise_comparisons_-3.0_for_big_data_analysis1

Analysis: DESeq2__multifactorial_pairwise_comparisons_-3.0_for_big_data_analysis1

App: DESeq2 (multifactorial pairwise comparisons)-3.0 for big data

Current Status: Failed

Output folder: /iplant/home/upendra_35/analyses/DESeq2__multifactorial_pairwise_comparisons_-3.0_for_big_data_analysis1-2017-11-23-00-00-34.3

Start date: Wed Nov 22 17:00:34 GMT-700 2017

End date: Wed Nov 22 17:06:16 GMT-700 2017

User: upendra_35@iplantcollaborative.org

Name: Upendra Kumar Devisetty

Email: upendrakumar.devisetty@googlemail.com

Comments:

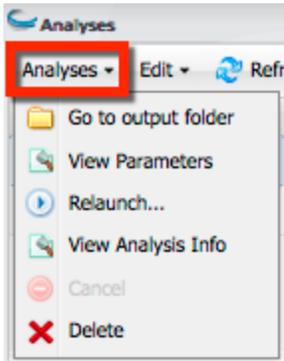
I did not get the output

I agree to [share my analysis](#) details, output file(s) and logs with CyVerse Support.
 If you want any of the [Science Informaticians](#) to recuse themselves from assisting with this problem, please list their name(s) in comments.

Analyses menus

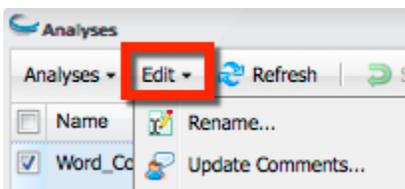
Using the Analyses menu

The Analyses menu contains commands to let you go to the output folder for your analysis, view the parameters used in the analysis, relaunch an analysis with the same settings, view info about the analysis including the Job ID and job type, cancel a running analysis, and delete the results of an analysis. To learn more about the Analysis menu options, see [Relaunching](#), [Canceling](#), and [Deleting Analyses](#), [Viewing Analysis Outputs and Info](#).



Edit menu

The Edit menu contains commands that allow you to rename an analysis and edit, add, or view comments about an analysis. To learn more about the Analyses Edit menu options, see [Renaming an Analysis and Adding Comments \(Edit menu\)](#).



Refresh menu

Click  periodically to view updated results. You also may want to refresh your browser window.

Share menu

The Share menu allows you to share and unshare your analysis results with collaborators. To learn more, see [Sharing and Unsharing an Analysis](#).

Filtering the Analyses list

You can view all analyses—yours and those that have been shared with you by other users, only your analyses, or only the analyses that have been shared with you by others. To do so, click the drop-down list and select either **All**, **Only my analyses**, or **Analyses shared with me**.

Searching for an analysis

You can filter (search) the list to find an analysis or app that was used in an analysis.

1. In the Analyses window search field, enter at least 3 characters (case-insensitive) of the analysis or app used in the analysis.
2. Within the search query, you can use the wildcards * (returns any character sequence) and ? (returns any single character sequence) to widen your search. You cannot start the query with a wildcard.

Window icons

At the top right of each data, apps, or analyses window are icons to help you learn more about the DE, and manage the window's size and display.

	Help: Click to open the FAQs page for the current window.
	Layout: Resizes the window layout to half of the available desktop space and positions it either to the left (Snap Left) or right side (Snap Right) of the window.
	Minimize, maximize, or close the active window.

Helpful Links

On This Page:

- Viewing the status of your analysis and getting help
- Analyses menus
 - Using the Analyses menu
 - Edit menu
 - Refresh menu
 - Share menu
 - Filtering the Analyses list
- Searching for an analysis
- Window icons

Related Pages: